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PRESS RELEASE
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March 11, 2008

Syscon makes good on PROMIS to make land records fast, easy and accessible

Enterprise, AL – The Coffee County Probate Court processes 25-30% more real property records than they did just five years ago, but thanks to **PROMIS** by Syscon Inc., they are able to meet the demand of records requests from the office of the county engineer and the mapping and appraisal office in an efficient manner.

PROMIS is a comprehensive public records document management information system with integrated imaging capabilities designed by Syscon in cooperation with county courthouses to automate the operations of their records offices.

“Judge Gammill was interested in providing Internet access to land records for use by other county offices, real estate firms, banks and other businesses,” said Susan Carmichael, chief clerk of Coffee County. “After assessing several other programs for user friendliness and cost effectiveness, he chose **PROMIS** by Syscon.”

According to Carmichael, **PROMIS** is used on a regular basis, especially by the county’s mapping and appraisal office. “It has saved us and them time, space and money,” she said.

Carmichael and her staff are not only pleased with Syscon’s products, but also with their customer service and support. “Everyone there is very knowledgeable and responsive. We have always gotten a prompt and courteous solution to any questions or concerns we have encountered,” said Carmichael. “All aspects of working with Syscon have been nothing but positive.”

Syscon, incorporated in 1973, is a leading provider of Windows-based client and server document management software and technology services that address the needs of government entities. In addition to **PROMIS**, Syscon offers the **Court Clerk** records and docket management systems; **VISION**, a voter registration system; online payment modules; and document preservation services. All products feature integrated imaging and are utilized in counties and municipalities with populations ranging from 1,500 to over 750,000.

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